

*(Almost) all you need to know about the:*

# STUDENT HEALTH CENTER

Visit [health.rice.edu](http://health.rice.edu) for more information

~ Brought to you by the GSA ~

## DID YOU KNOW?

**A visit to the Health Center is FREE  
for ALL Rice students**  
(covered in mandatory student fees)

*Services include:*

- \* Treatment for acute illnesses:
  - fever
  - respiratory infections
  - sore throat
  - abdominal pain
  - orthopedic injuries
  - trauma and more
- \* Flu shots + other vaccinations
- General physical exams- free yearly preventative screening
- \* Female health exams + contraceptive consulting
- \* Sexual health & STD screenings
- \* Travel medication prescriptions
- \* Skin conditions
- \* Gastrointestinal conditions
- \* Limited laboratory + testing services

*Full list of services on [health.rice.edu](http://health.rice.edu)*

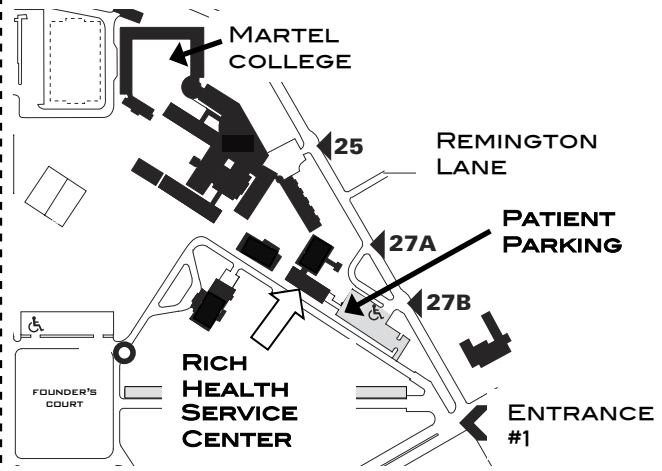
### HOURS:

Monday- Friday: 8am-5pm

**For Appointments:**

**Call 713-348-4966**

## WHERE IS IT?



## Mental Health Information

There are several on-campus resources to help you with mental and emotional wellness:

### The Student Wellbeing Office

Open 9am-5pm, Monday- Friday

Phone: 713-348-3311

E-mail: [wellbeing@rice.edu](mailto:wellbeing@rice.edu)

Located in the Gibbs Wellness Center (next to the Recreation Center)


### The Counseling Center

Open 8:30am- 12pm, 1pm-5pm, Monday-Friday

Phone: 713-348-4867 (24 hours)

E-mail: [rucc@rice.edu](mailto:rucc@rice.edu) (for administrative purposes only)

Located in the Rich Health Service Center + in the Gibbs Wellness Center

 cut here and place in wallet for convenience

## IMPORTANT INFORMATION

Student Health Center Office Hours:

Monday- Friday, 8am – 5pm

To make an appointment at the student health center, call 713-348-4966.

•Bring your Rice ID

REMEMBER: You do not need to have Rice-provided health insurance to make an appointment at the Student Health Center.

## URGENT CARE/ EMERGENCY :

- For ON-campus emergencies: 713-348-6000

- For OFF-campus emergencies: 911

- Aetna Student Health Telephone Triage 24-hour line: 1-800-556-1555

- St. Luke's Hospital Emergency Room  
Location: 6720 Bertner Avenue

- Memorial Hermann Hospital Emergency Room  
Location: 6411 Fannin Drive

**BRING your health insurance card!**

*A pocket guide to the:*

# Rice Student Health Insurance Plan

Provided by Aetna Insurance Co.

Visit [studenthealthinsurance.rice.edu](http://studenthealthinsurance.rice.edu) for more information

## FAQ'S

**Q: Do I need health insurance?**

*A: Yes. Every Rice student is required to have a health insurance plan.*

**Q: Do I need to pay for my insurance coverage all at once?**

*A: You have the option to pay all at once, or you can divide the payments throughout the year.*

**Q: What if I already have a health insurance plan?**

*A: You will need to fill out an opt-out form that can be accessed through Esther.*

**Q: What is an insurance card?**

*A: You will be issued an insurance card when you sign up for the Student Health Insurance Plan.*

*It contains information needed for health providers to confirm your coverage.*

*Bring your insurance card to every doctor appointment or emergency room visit.*

**Q: Is my family covered through the Student Health Insurance plan?**

*A: Your family members (spouses, children) may also obtain coverage with an additional fee.*

**Q: What if I need a referral?**

*A: If you need to see a specialist or visit an urgent care clinic/ emergency room, you should be covered after your co-pay and/or deductible has been met. **Be sure that your chosen health care provider is within the Aetna network.** Otherwise, you will be responsible for the charges. You may check your coverage by calling an Aetna representative or using the free Aetna Mobile smart phone app (above).*

**Q: Does the Student Health Plan include dental insurance?**

*A: Yes, for an additional fee, Aetna offers dental coverage.*

**Q: If I have healthcare or health insurance questions, with whom can I talk to?**


*A: Please contact the on-campus student health insurance office (e-mail address below) for questions about your Aetna coverage.*

*“There's a app for that!”*



Download the Aetna Mobile smart phone app (supported on iPhone + Android platforms) to look up your insurance information, contact an Aetna representative, and to find a doctor or facility for emergency and non-emergency.

**Check your coverage before going to any facility to avoid paying out-of-pocket!**

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  - Memorial Hermann Hospital Emergency Room  
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**BRING your health insurance card!**

### INSURANCE CONTACT INFORMATION

- On-campus e-mail: [studentinsurance@rice.edu](mailto:studentinsurance@rice.edu)
- For claim inquiries, benefit information or for pre-certification: 1-877-375-7908
- For prescription (Rx) services: 1-888-792- 3862
- Have your health insurance card and Rice Student ID number ready when you call.*

For more general information, visit [aetnastudenthealth.com](http://aetnastudenthealth.com) or the Aetna Mobile app.